

Health, Adult Social Care, Communities and Citizenship Overview and Scrutiny Sub-committee

15th July 2013

Update on consultation: Improving health services in Dulwich and the surrounding areas.

Between 28th February and 31st MAY 2013 NHS Southwark CCG undertook a formal consultation under S242 of the 2006 NHS Act asking local people about future health service provision in Dulwich and the surrounding areas. People were asked to comment on a proposed service model for health services in community settings and two options for how these might be delivered.

The consultation plan was agreed with the Health, Adult Social Care, Communities and Citizenship OSC, and was also quality assured by the Consultation Institute. The management of the survey design, data collection and two deliberative events was run by an external organisation (Opinion Leader) with specialist expertise in the field to ensure objectivity. They were also responsible for the analysis of the data and the production of a report.

NHS Southwark CCG also, as part of this process, held 74 stakeholder events to broaden the engagement and to offer alternative ways of submitting views to the consultation. The outputs from these events were also fed into the analysis and the report.

Part of the preparatory work for the consultation was the commissioning of an Equalities Impact Assessment (EqIA) from an external organisation with experience and expertise in the field (Verve) so that there was also an impartial view on whether there were particular communities who might be differentially affected by the proposals. The recommendations from the EqIA fall into three categories: those which should be implemented as part of the consultation phase, those which should be considered at the project implementation phase and those which had wider implications across the work of the CCG. The recommendations for the consultation phase were all implemented.

As a result of the EqIA some stakeholder events were specifically targeted at particular communities in the area to ensure that their views were represented.

At its meeting on the 11 July 2013, the Dulwich Programme Board will present the final draft of the Consultation Report to the Governing Body for formal receipt and noting prior to the development of any recommendations for local services informed by that consultation.

The Consultation Report outlines the process, the results of the consultation and an analysis of the information received. It also draws some conclusions based on that analysis.

Attached for information are the Consultation Report and the Equalities Impact Assessment.